

## IS PACE RIGHT FOR YOU?

As a NEMS PACE participant, you have access to a dedicated team of health care professionals. The care team works together to develop a comprehensive and personalized care plan to meet your unique medical, social, and emotional needs.

We serve you in your home and in the heart of San Francisco's Chinatown in our dedicated PACE Center.

**Please contact us to learn more about whether NEMS PACE is right for you.**



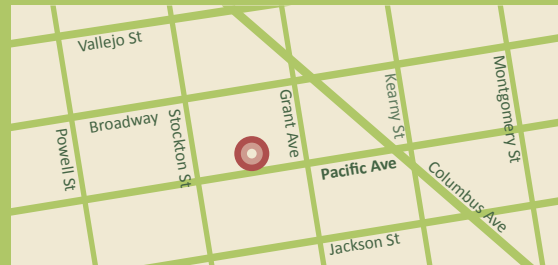
## CONTACT NEMS PACE

**Main Phone Number:** 415-333-8909  
**FAX:** 415-240-4352  
**Toll-Free Number:** 800-508-4578  
**TTY:** 711 (CA Relay) or  
415-213-1973

For more information,  
please visit our website:  
[www.nemspace.org](http://www.nemspace.org)

## ADDRESS

**NEMS PACE**  
728 Pacific Avenue, 2<sup>nd</sup> Floor  
San Francisco, CA 94133



NEMS complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

**Spanish** ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (415) 391-9686 ext. 8160 (TTY: 1-800-735-2929).

**Chinese** 注意: 如果您使用中文, 您可以免費獲得語言援助服務。請致電 (415) 391-9686 轉內線 8160 (TTY: 1-800-735-2929)。

**Vietnamese** CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số (415) 391-9686 ext. 8160 (TTY: 1-800-735-2929).



**PACE 行健**  
長者照護計劃

**Program of All-Inclusive Care  
for the Elderly**



**CONTACT US: 415-333-8909**

## ABOUT NEMS PACE

North East Medical Services (NEMS) is pleased to offer a Program of All-Inclusive Care for the Elderly (PACE).

PACE is a nationally recognized model of care for older adults with chronic health needs. At NEMS PACE, we cover a wide range of health and community-based services that are customized just for you. Our goal is to help you continue living safely in your home. Our care team partners closely with you and your family to coordinate care and support you in your community.

## WHO CAN JOIN NEMS PACE?

- 55 years or older;
- Meet the *California Department of Health Care Services (DHCS)* requirement for nursing facility level of care;
- Able to live safely in the community with the help of PACE services;
- Live in the City & County of San Francisco, California





## WHAT TYPE OF CARE AND SERVICES DOES NEMS PACE PROVIDE?

NEMS PACE is a health plan and medical team in one. We cover the same benefits as Medicare and Medi-Cal, and provide additional services when and where you need them.



### AT THE PACE CENTER

We bring you to and from the Center so you can meet with your care team, enjoy the company of your peers, and receive services such as:

-  Primary Medical Care
- Social Activities
-  Rehabilitation Services and Exercise
- Social Work Case Management



### IN YOUR HOME

We deliver supplies and provide the support approved by your care team, such as:

-  Medications and Reminders
- Medical Equipment
-  Caregiving and Family Support

### AROUND THE COMMUNITY

We coordinate and drive you to your medical appointments, including:

-  Health Services like Dentistry, Podiatry and Optometry
-  Specialty Care such as Cardiology, Neurology, and Ophthalmology
- Scheduled Surgeries and Procedures
- X-rays

When necessary, we cover emergency, hospital, and long-term care services.

*A dedicated geriatric team manages your health and long-term care needs.*

## HOW MUCH DOES NEMS PACE COST?

The cost of NEMS PACE depends on Medicare and Medi-Cal eligibility.

### Medi-Cal



New

Old

### Medicare



New

Old

- If you only have Medi-Cal, or both Medicare and Medi-Cal, PACE services are provided at no cost.
- If you only have Medicare, you will be charged a monthly premium for PACE.
- If you do not have Medicare or Medi-Cal, you can pay privately for PACE.

There are no deductibles or copayments for any drug, service, or care approved by your care team. PACE participants must receive all needed health care services, including primary care and specialist physician services (other than emergency services), from NEMS PACE or an entity authorized by NEMS PACE. You may be fully and personally liable for the cost of any unauthorized care or care received outside of the NEMS PACE network (*except for emergency services*).